National Response Platform Pilot

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June 9th, 2021, online

www.improdova.eu

Status quo

- close and fast collaboration of all FLR needed for DV prevention and intervention

- in Europe face-to-face **cooperation networks exist**

- partners bring **expertise** on DV cases and interventions

- cooperation depends on **communication**
  → including successful information management

- digital solutions remain scarce

- tool must meet high-level of **security** standards
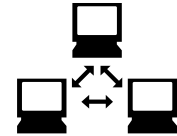
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Advantages

- empower FLR to be agile & flexible

- exchange of information
  → **recognize victims** and perpetrators faster and earlier and monitor their trajectories more closely

- saving **resources**

- **informed decisions** in favour of victim-survivors

- quicker steps toward prevention, intervention, or follow-up

- reduce '**secondary victimization**' → not constantly re-interviewed

- store content that defines the "How" of the cooperation like policies, administrative rules, or training activities

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Requirements

- digital solution that is well displayed on PCs, tablets and smartphones, that grants access to different stakeholder groups of frontline responders

- closed space

- sharing information in various ways

- access to the IMPRODOVA training material

- solid security architecture

- POLICE:
  – One of the stakeholders has to host the data, has to ensure their safety etc. and has to organize the way stakeholders have access to folders and can feed different files

  – tool must be used outside the secure police information system

STASHCAT® App

Functions

- uploading and **sharing of documents**, external links to documents can be shared with non-members

- **synchronizing** function

- users can invite each other to **#channels**

  - public channels (accessible to every user),

  - password protected channels (for invited users or users who correctly enter the password)

  - and encrypted channels (hidden channels that cannot be found by search)

- contact book, calendar, survey function, voice and video calls, conferencing

STASHCAT® App

IT system & data security

- Android and iOS → App Store or Google Play

- **Access**: only via invitation and authentication + app opened via pin-code

  - sharing information requires registered user accounts

  - user roles defined by the administrator creating individual permissions

- frequent, automatic online backups

- **data is transmitted encrypted** on the way to and from the server and stored there also encrypted

- chats can be masked before the user leaves the application

- hosted in Germany + in own datacentre accessible as a website and as an app → can be used outside the secure police information system

Evaluation of the pilot

- tool has to be used within a framework of professional FLR cooperating in DV management
→ should have cooperated as a network before shifting parts of communication to virtual

- 27 evaluators of Slovenian team surveyed by WWU
→ positive feedback regarding usability and support in daily work and the cooperation
→ report to be published soon

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